



Privacy Policy

1. Data Controller

The controller responsible for processing the personal data collected through this website is:

Data Controller: Buceo Anilao

Trade Name: Buceo Anilao

VAT/Tax Identification Number: 008-518-026-00000

Registered Address: Sitio Balanoy, San Teodoro, Mabini, Batangas, Philippines, 4202

Email: contact@bucoanilao.com

Telephone: +639175797333

2. Purpose of Data Processing

We process personal data for the following purposes:

- To respond to inquiries submitted through our contact form or by email.
- To provide information about diving trips, courses, accommodations, and related services.
- To manage bookings and provide the requested services.
- To communicate with customers regarding their reservations or inquiries.
- To comply with applicable legal obligations.
- To send promotional or marketing communications where you have provided your consent or where otherwise permitted by applicable law.

3. Personal Data We Collect

Depending on the services requested, we may collect the following categories of personal data:

- Full name.
- Email address.
- Telephone number.
- Country of residence.
- Booking and reservation details.
- Diving certification information where required for participation in diving activities.
- Medical information only when necessary to ensure the safety of diving activities and in accordance with applicable law.

You are responsible for ensuring that the personal information you provide is accurate, complete, and up to date.

4. Legal Basis for Processing

We process your personal data on one or more of the following legal bases:

- Your consent.
- The performance of a contract or the implementation of pre-contractual measures requested by you.
- Compliance with legal obligations.
- Our legitimate interests, provided these do not override your fundamental rights and freedoms.

5. Data Retention

Personal data will be retained only for as long as necessary to fulfill the purposes for which it was collected and, where applicable, for the periods required by law to comply with legal or regulatory obligations.

Where processing is based on your consent for marketing communications, your data will be retained until you withdraw your consent.

6. Disclosure of Personal Data

Your personal data may be shared with:

- Service providers acting on our behalf under appropriate data processing agreements.
- Dive centers, accommodation providers, tour operators, or business partners where necessary to organize and deliver the services you have requested.
- Financial institutions or payment service providers for payment processing.
- Public authorities where disclosure is required by applicable law.

We do not sell or disclose your personal data to third parties for their own marketing purposes without your consent.

7. International Data Transfers

Because some of the services offered through this website are provided in the Philippines or other countries, your personal data may be transferred internationally when necessary to process bookings or deliver our services.

Where required by applicable law, we will implement appropriate safeguards to protect your personal data during such international transfers.

8. Your Rights

Subject to applicable law, you have the right to:

- Access your personal data.
- Request correction of inaccurate or incomplete data.
- Request deletion of your personal data.
- Object to certain processing activities.
- Request restriction of processing.
- Request data portability.
- Withdraw your consent at any time where processing is based on consent.

To exercise any of these rights, please contact us at:

Email: contact@bucoanilao.com

We may request information necessary to verify your identity before processing your request.

You also have the right to lodge a complaint with the competent data protection authority if you believe your personal data has been processed unlawfully.

9. Data Security

We implement appropriate technical and organizational measures designed to protect your personal data against unauthorized access, alteration, disclosure, loss, or destruction.

However, no method of transmitting information over the Internet or storing electronic data can be guaranteed to be completely secure.

10. Cookies

This website uses cookies and similar technologies to improve user experience, analyze website traffic, and provide certain website functionalities.

For further information, please refer to our Cookie Policy.

11. Third-Party Websites

This website may contain links to third-party websites.

We are not responsible for the privacy practices or content of those websites. We encourage users to review the privacy policies of any third-party websites they visit before providing personal information.

12. Changes to This Privacy Policy

We reserve the right to update or modify this Privacy Policy at any time to reflect changes in legal requirements, our business practices, or the services we provide.

The current version published on this website shall always be the version in effect.